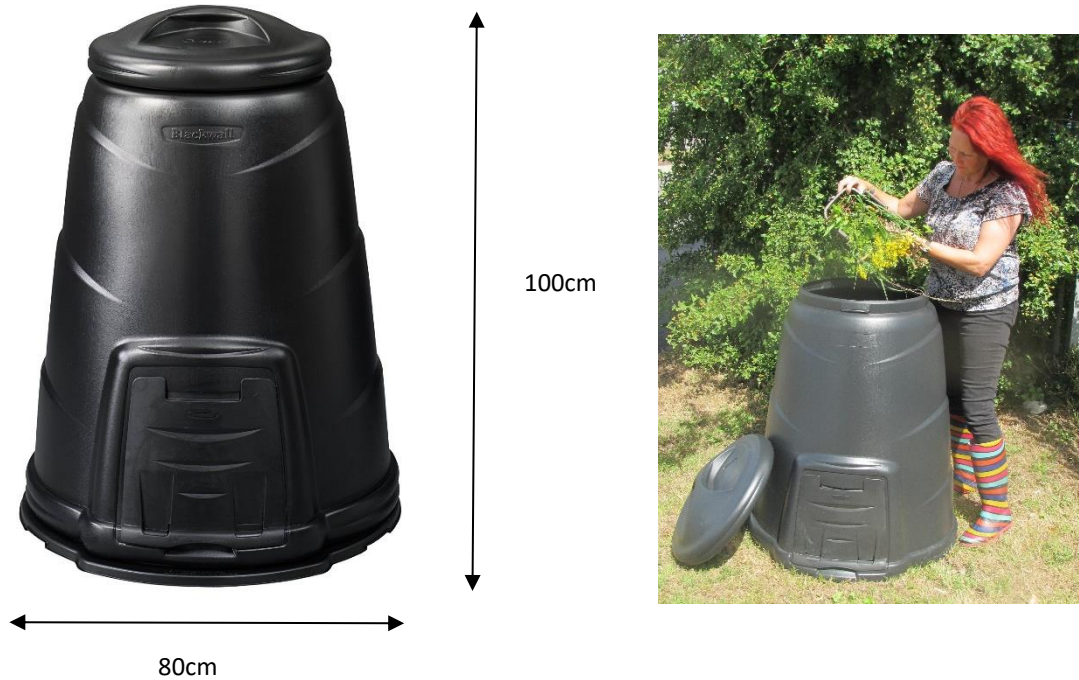


## Terms and Conditions

These are the terms of agreement between Carmarthenshire County Council, County Hall, Carmarthen, Carmarthenshire SA31 1JP and the customer in regard to sales, supply and delivery of **330 Litre GARDEN COMPOST BIN**.

### Specification

1. Garden compost bins are only available to purchase by Carmarthenshire residents, and for household use only.
2. Compost bin dimensions: Height 100cm, Diameter 80cm, Capacity 330 Litres
3. Manufactured from recycled plastic. UV stabilised to prevent degradation.



4. There is a removable lid at the top of the bin for depositing garden waste, and also a hatch at the base for easy access to composted material.
5. Please note that the compost bin is open-bottomed and, in order to work most effectively, it must be placed on bare earth.

### Delivery

6. Please allow up to 28 days for delivery of your compost bin(s) following receipt of payment.
7. The compost bin will be delivered to the home address provided upon purchase. In the event of no one being at home, it will be left outside the property with a delivery notice posted into your letter box as proof of delivery.

### Cost

8. The cost will be £13.00 per compost bin, including delivery. No concessions are available.
9. You may purchase more than one compost bin. Additional compost bins will be charged at the same rate of £13 per compost bin, inclusive of delivery.

### Faulty goods

10. If a compost bin is found to be faulty it will be exchanged or refunded.
11. Faulty goods must be reported to us as soon as they are noticed, so that we may carry out an inspection of the fault prior to agreement of an exchange or refund. Please phone (01267) 234567 or e-mail [TSWasteOps@carmarthenshire.gov.uk](mailto:TSWasteOps@carmarthenshire.gov.uk) to report a fault.
12. Return of faulty goods will be arranged by us, with no additional cost to you.

### Cancellation of purchase

13. You have a right to cancel this contract within 14 days of delivery of the compost bin, without giving any reason. It must be in unused condition. If you exercise these statutory cancellation rights we will give you a full refund within 14 days of cancellation. For further information on your cancellation rights and how to exercise them, see the Instructions for cancellation and the model cancellation form in the Schedule to these terms and conditions below.
14. The cancellation period will expire after 14 days from the day of delivery

## Schedule

### Instructions for cancellation

#### Right to cancel

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or e-mail).

You can do so:-

- By writing to us at:  
Carmarthenshire County Council  
County Hall  
Carmarthen  
Carmarthenshire  
SA31 1JP
- By telephoning us on 01267 234567
- By emailing us at: TSWasteOps@carmarthenshire.gov.uk

You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

#### Effects of cancellation

If you cancel this contract, we will reimburse to you all payments received from you.

We will make the reimbursement without undue delay, and not later than

14 days from the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

### Cancellation form

To: Carmarthenshire County Council, County Hall, Carmarthen, Carmarthenshire SA31 1JP.

Email Address: TSWasteOps@carmarthenshire.gov.uk

I/We [\*] hereby give notice that I/We [\*] cancel my/our contract for the supply of the following:  
330L Garden Compost Bin

\_\_\_\_\_

Ordered on: \_\_\_\_\_

Name \_\_\_\_\_ of \_\_\_\_\_ consumer(s):

\_\_\_\_\_ Address of

consumer(s): \_\_\_\_\_

Signature of consumer(s) (only if this form is notified on paper): \_\_\_\_\_

Date: \_\_\_\_\_

[\*] Delete as appropriate